

ALTERNATING PRESSURE SEAT PAD

LVA3110BLK

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OWNER'S MANUAL

ALTERNATING PRESSURE SEAT PAD

INTENDED USE

The Vive Alternating Pressure Seat Pad helps reduce pressure sores and improves blood flow through gentle air cycle changes.

WHAT'S INCLUDED



- Alternating Pressure Seat Pad
- Air Pump Unit with built-in 5.5 ft power cord
- Removable Cover
- 5 ft Air Connection Tubes
- Repair Kit (2 patches + glue)

SETUP INSTRUCTIONS

1. CONNECT THE SYSTEM

- Attach air tubes to the connection ports on the pad.
- Feed the other end of tubes through the cover opening.
- Connect tubes to the pump unit.



2. POSITION THE PAD

- Place pad on your chair or recliner.
- Use attached straps to secure around seat back and bottom.



- Make sure pad covers the full sitting area.

3. POSITION THE PUMP

- Place pump on floor beside chair or on a side table.
- Use hooks on back of pump to hang on recliner.

4. START THE PUMP

- Plug power cord into wall outlet.
- Turn on pump using power switch.
- Pad takes approximately 10 minutes to fully inflate.

COMFORT ADJUSTMENT

Adjust pressure dial to your comfort level.

- 1 is the lowest pressure.
- 5 is the highest pressure.
- Start in the middle on 3 and adjust higher or lower to comfort.



STATIC VS ALTERNATING MODES

The pump features two operational modes accessible via a switch on the control panel.

ALTERNATING MODE:

Cycles air pressure through individual cell rows, redistributing pressure to different body areas. This mode promotes circulation and prevents pressure sores during extended use.



STATIC MODE:

Inflates and maintains all cells at constant pressure. Provides firm, stable support ideal for sitting upright or activities requiring a stable surface.

**TO SWITCH MODES:**

Locate the mode switch on the pump control panel and toggle between alternating and static settings as needed.

**DAILY USE GUIDELINES****Good For:**

- Long periods in recliners or chairs.
- People at risk for pressure sores.
- Recovery or post-surgery comfort.

Do Not:

- Use in cars or other moving vehicles.
- Place sharp objects on the pad.

DEFLATION INSTRUCTIONS

- Turn off pump.
- Disconnect air tubes from pump.
- To deflate the pad faster, begin rolling the pad from the top, down towards the bottom air ports.

CARE & MAINTENANCE

DAILY CLEANING

- Cover: Remove and machine wash or spray and wipe clean. Air dry only!
- Pad: Spray clean with mild soap and warm water - wipe with a cloth
- Pump: Keep away from water - clean with dry cloth only

WEEKLY MAINTENANCE

- Check all tube connections.
- Inspect pad and cover for wear or damage.
- Test pump operation.

STORAGE

- Deflate pad completely before storing.
- Store in cool, dry place.
- Keep away from direct sunlight.
- Pad may be folded or twisted.

TROUBLESHOOTING

PROBLEM	SOLUTION
Pump makes noise	Normal operation - pump noise is expected as a low hum and with small vibrations, this is normal.
Pad won't inflate	Check all tube connections are secure
Air leaking	Check tubes and pad for holes - use repair kit if needed
Uneven inflation	Make sure pump is upright and not blocked
Pump won't start	Check power cord connection and wall outlet

USING THE REPAIR KIT

- Fully deflate the unit.
- Locate the puncture and clean the surrounding area with isopropyl alcohol to remove dust.
- Take the patch and add glue around the edges.
- Firmly place the patch over the puncture. Hold for 20 seconds until glue is dried.
- Let the glue sit for 30 minutes after.

WARNINGS

- Always disconnect pump before cleaning.
- Remove immediately if skin irritation occurs.
- Not a substitute for medical care - check skin regularly.
- Use only included pump - no substitutes
- Keep pump away from water and heat sources.

WARRANTY

Your Vive Alternating Pressure Seat Pad has a 60 day warranty on the pad and 1 year warranty on the pump from date of purchase.

Covered: Manufacturing defects and workmanship under normal use.

Not Covered: Damage from misuse, accidents, or normal wear.

For warranty claims, provide proof of purchase.



HAVE MORE QUESTIONS?

Check out our list of Frequently Asked Questions at
[vhealth.link/pqb](https://vivehealth.com/pqb) for helpful answers.



And if that doesn't answer your question, our
customer service team would love to help!
Feel free to connect with them by phone,
e-mail, or chat on our website

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